

How To Optimize Your Social Media Caption To Generate More Engagement :) #Captionize #SocialMedia

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Cite as:

Reichstein Thomas, Brusch Ines, Dost Florian, Brusch Michael (2023), How To Optimize Your Social Media Caption To Generate More Engagement :) #Captionize #SocialMedia . *Proceedings of the European Marketing Academy*, 52nd, (114288)



Paper from the 52nd Annual EMAC Conference, Odense/Denmark, May 23-26, 2023

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Abstract

Maximizing engagement is an important issue for social media managers. Science has already provided guidance on how to make content more engaging. However, one easy-to-edit part of the social media post has received little attention: The caption. We show that the caption has an underestimated impact on engagement and we specifically address text length. The relationship between text length and engagement is not linear as described in previous literature but follows an inverted U-shape. Using field data, we estimate the optimal length of captions and provide surprising results. We show that captions are mostly too short instead of too long and that an optimal length can increase the engagement rate by up to 17%.

Subject Areas: *Advertising, Consumer Behaviour, Electronic Commerce and Internet Marketing*

Track: Digital Marketing & Social Media