Aspirational Consumption of Luxury Products Among Young BoP Consumers: A Brand Value Exploration

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Consumers: A Brand Value Exploration

Abstract

This study investigates luxury brand consumption behavior among Generation Z

(Gen-Z) consumers at the bottom of the pyramid (BoP) in China, from a brand value

perspective. Using netnography, data were collected from online communities like

Little Red Book and Zhihu. Thematic analysis identified five core luxury brand values

for BoP Gen-Z consumers: functional, symbolic, experiential, emotional, and

aspirational. Based on engagement with these values, distinct typologies of consumers

emerged. This research extends luxury brand value theory by contextualizing it within

the BoP segment, offering a novel integration of brand values and consumer typology.

The findings provide practical insights for luxury brand managers to develop more

targeted marketing strategies, tailored to the unique characteristics of Gen-Z BoP

consumers.

Keywords: BoP, aspirational consumption, luxury brand

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