The Price of Ethical Coherence in Charitable Giving

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Abstract

Charities face the challenge of designing fundraising communication elements—such as im-

ages and texts—that are economically successful in drawing donations and maintaining ethi-

cal coherence, meaning they are seen as legally and morally acceptable. Previous research

suggests that ethical coherence and economic success in fundraising can conflict. While eco-

nomic success is immediately measurable, ethical coherence is subtle and long-term, making

it difficult to quantify. This research (1) proposes how to measure the price of ethical coher-

ence through a field experiment and survey, (2) applies this concept to compare solution- and

problem-oriented communication, and (3) examines donor reactions by proximity to the char-

ity. Findings reveal price variation, suggesting ethical coherence and economic success de-

pend on communication elements and donor proximity. Thus, charities must strategically de-

cide which elements to prioritize for ethical coherence, balancing it against economic success.

Keywords: fundraising communication, ethical coherence, donor behavior

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