# Beyond Likes: The Role of Social Media Marketing Activities in Shaping Student Engagement, Social Capital, and Well-Being in Higher Education

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Abstract: In the modern digital era, social media has emerged as a vital tool for consumer

engagement, transcending traditional business boundaries to influence diverse sectors,

including higher education, profoundly. The current study investigates how Social Media

Marketing Activities (SMMAs) dimensions such as informativeness, interactivity, trendiness,

and customization shape student engagement and the latter's impact on bridging social capital

and student subjective well-being in the higher education setting. It also examines the mediating

role of student engagement in generating social capital and subjective well-being and the

moderating role of social media activity (active vs passive) in shaping these outcomes. The

current study would help higher educational institutions (HEIs) maintain and strengthen their

relationships with current students as a significant enabler for sustainable institutions.

**Keywords**: Social Media Marketing Activities, Student Engagement, Online Subjective Well-

being

Track: Digital Marketing & Social Media

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