The Acceptance of Second-hand Products as a Gift

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The Acceptance of Second-hand Products as a Gift

Abstract:

Despite the trend toward sustainable consumption and the increasing popularity of second-

hand purchasing, consumers are often hesitant to give second-hand products as gifts. In four

studies, we examine the antecedents and circumstances that affect consumers' willingness to

gift second-hand products. Specifically, we outline a social norm that promotes gifting new

products and we identify that the reluctance to gift second-hand products is driven by the

giver's fear of offending the receiver with a second-hand gift. Receivers are however more

open to second-hand gifts than givers would assume. While highlighting the second-hand

gifts' environmental and financial benefit does not increase consumers' willingness to gift

second-hand products, givers are more likely to gift second-hand items when the receiver

could remain unaware that the gift is second-hand, if the receiver is known to buy second-

hand products for himself/herself, or if the gift is not occasion-based.

Keywords: Gift-giving, second-hand products

Track: Consumer Behavior

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