From Forest to Market: Investigating the effect of sustainability cues on consumer behavior for products from the Amazon Forest

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Co-created products and multi-stakeholder networks are crucial for ethical sourcing and

traceability of rainforest products. This study explores how sustainability cues—sustainability

labels (SL), traceability QR codes (TQC), and co-creation labels (CCL)—affect consumer

intention to buy (ITB) and willingness to pay (WTP). While SLs are well-researched,

traceability systems and co-creation labels remain underexplored. Hypotheses suggest that TQC

and CCL outperform SLs in boosting ITB and WTP, with trust and sustainability perception

(SP) as mediators. Moreover, consumer knowledge, values, and product complexity are

moderators. An online experiment with 571 Brazilian participants revealed that sustainability

cues did not directly affect ITB or WTP. However, trust and SP significantly mediated the effect

of TQC. Knowledge and values moderated consumer responses. These findings highlight TQC

and CCL's potential to engage less informed consumers and promote sustainable products.

Keywords: Rainforest; Co-creation; Sustainability labels

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