## The Many Faces of Firm Sustainability Orientation

## JOHANNA FRÖSÉN Aalto University School of Business JOHANNA GUMMERUS HENRIKKI TIKKANEN

## Cite as:

FRÖSÉN JOHANNA, GUMMERUS JOHANNA, TIKKANEN HENRIKKI (2025), The Many Faces of Firm Sustainability Orientation. *Proceedings of the European Marketing Academy*, 54th, (126054)

Paper from the 54th Annual EMAC Conference, Madrid, Spain, May 25-30, 2025



The Many Faces of Firm Sustainability Orientation

Abstract

Recent EU legislation requires more stringent reporting on the sustainability aspects of

business throughout the supply chain. Besides the normative pressures linked to legislative

requirements, many firms have endogenously reinforced the sustainability aspects in their

business, whereas others lag behind. This study builds on national survey data from over 500

top-level managers to map firms' foci and profiles related to adoption of sustainability goals,

i.e. sustainability orientations. The study identifies four foci in firms' sustainability

orientations (SOs): (1) strategic focus on environmental issues, (2) strategic focus on social

issues, (3) tactical focus, and (4) normative focus. We also reveal four sustainability profiles

which we label as "Responsible reformers," "Rule-followers," "Do-gooders," and "Business-

as-usuals." Taken together, these foci and profiles shed light on the diverse ways in which

firms weave in sustainability goals into their strategizing.

**Keywords**: sustainability orientation, sustainability profile, firm strategy

Track: Social Responsibility & Ethics

1