Towards A better Understanding Of Rhetorical Figures In Advertising: Advertisers And Consumers Perspectives

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This paper aims to provide a better understanding of how advertisers and consumers

perceive rhetorical figures (RF) in advertising. While previous works studied the effects of RF

on persuasion, this research contributes to the literature by focusing on the perceptions of the

two concerned publics. We conducted fifteen semi-structured interviews with advertisers and

fourteen with consumers. Findings identify objectives and expectations of advertisers when

using RF as well as consumers' personal constructs playing a role in their appreciation. Overall,

tropes (plays on meaning) are preferred to schemes (plays on structure). Consumers perceive

schemes more negatively than advertisers, and advertisers remain cautious regarding

complexity of some tropes. When processing RF, consumers pay attention to cleverness,

amusement, complexity and estimate the amount of effort put in the creation. Professionals, for

their part, tend to seek efficiency with original ads that are still easy to process.

Key words: Rhetorical Figures, Advertising.

Track: Advertising & Marketing Communications.