Minimalist Design of Cannabis Stores Reduces the Negative Stereotyping of Consumers

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Consumers

This research investigates the role of minimalist retail design in mitigating negative stereotypes

linked with consumers of stigmatized products, specifically cannabis. There is some evidence

that minimalism is associated with product quality (Jain, Gupta, and Verma, 2023). We propose

that minimalist retail spaces and their connotations of quality can buffer the perceptions of

stigmatized products contained within these spaces and those that consume them. Across two

experiments we overall show that a cannabis store designed with minimalist principles lowers

the negative stereotypes associated with its customers compared to one that is not. In fact, in one

of the experiments we demonstrate that enhanced product quality perceptions resulting from the

minimalist design are responsible for lowering the negativity of customer-related stereotypes.

Keywords: Minimalism; Negative stereotyping; Perceived quality

Track: Consumer Behavior