The Impact of Store Atmosphere and Retailers' Price Positioning on Economy, Standard, and Premium Private Labels

Oliver Thomas

ZHAW School of Management and Law
Olivier Reimann
ZHAW School of Management and Law
Liane Nagengast
ZHAW School of Management and Law
Gunther Kucza
ZHAW School of Management and Law

Cite as:

Thomas Oliver, Reimann Olivier, Nagengast Liane, Kucza Gunther (2024), The Impact of Store Atmosphere and Retailers' Price Positioning on Economy, Standard, and Premium Private Labels. *Proceedings of the European Marketing Academy*, (122610)

Paper from EMAC Regional Conference, Lisbon, Portugal, September 25-27, 2024



The Impact of Store Atmosphere and Retailers' Price Positioning on Economy, Standard, and Premium Private Labels

Abstract

We investigate the effect of two major retail marketing mix instruments, namely store atmosphere and retailer's price positioning, on consumer evaluations of modern private label (PL) brand portfolios. Drawing on cue-utilization theory, we propose that both factors increase consumers' attitudes, quality perceptions, and purchase intents for economy, standard, and premium PLs. We test our hypotheses in a 2x2 between-subjects experiment. We find a positive main effect of store atmosphere for all PL tiers and DVs. We do not find any significant main effect of retailer price positioning, but there is a significant interaction effect on the premium PL's quality perception.

Subject Areas: Branding; Consumer Behavior; Marketing-Mix Effectiveness; Retailing